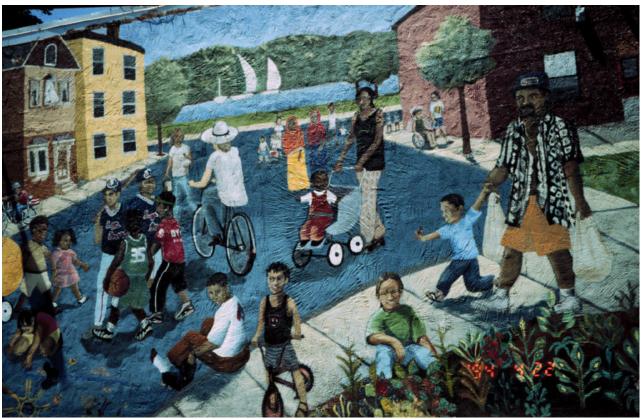
English for New Bostonians

A Public-Private-Community Partnership
Initiated by Mayor's Office of New Bostonians

REQUEST FOR PROPOSALS: Maintaining and Increasing ESOL Services

One Original and Four Copies are due on March 28, 2003, 5:00 P.M. at BALF



Mural by Boston Youth Fund Mural Crew - 1996 - Saturday Afternoon in Jamaica Plain

With generous funding by:

- ♦ Anonymous ♦ Boston Connects, Inc." The Boston Foundation
- " Citizens Bank " City of Boston Neighborhood Jobs Trust
- "Fleet Charitable Trusts "The Hyams Foundation "Verizon

City of Boston



Thomas M. Menino, Mayor

Staffed by:

Boston Adult
Literacy Fund
&
The Office of Jobs and
Community Services

English for New Bostonians, c/o Boston Adult Literacy Fund, 3 School Street, Boston, MA 02108 Phone: 617.720.0181 Fax: 617.720.0253 Email: www.balf.net Contact: Kerline Tofuri

Table of Contents

ENB Request for Proposals: Maintaining and Increasing ESOL Services 2003-2005

- I. Introduction
- II. History and Context of the ENB Grants Program
- III. Principles and Goals of the ENB Grants program
- IV. Funding and Program Eligibility
- V. Documentation and Evaluation of Learner progress
- VI. Site Visits, Reporting Requirements, and Documentation for funded programs
- VII. Applications Guidelines
- VIII. Response to Need
- IX. Staff Profile
- X. Budget and Narrative
- XI. Funding Decision Making Process and Timeline

Appendix One

Benchmarks of Program Quality

ENB Forms

Program Information Sheet Narrative and Budget Forms Program Diversity Form

I. Introduction

The English for New Bostonians Project is a private-public-community partnership initiated by the Mayor's Office of New Bostonians. The ENB Project was formed to help new Bostonians attain an English competency that will allow them to reach their goals as parents, workers, and members of the community. The goal of this partnership is to reduce Boston's ESOL waiting list for adults while improving the capacity and the quality of ESOL classes of current providers.

II. HISTORY AND CONTEXT OF THE ENB GRANTS PROGRAM

English for New Bostonians is a 4 year, \$4 million, public-private partnership aimed at increasing English for Speakers of Other Languages (ESOL) programs in the City of Boston and reducing the long waiting lists for these programs. It was formed by the City in partnership with several Boston foundations and corporations in 2000. ESOL programs are essential to help many recent immigrants become English literate, and thus able to take advantage of opportunities and lead more successful and productive lives.

Increasing ESOL programming emerged as a key priority for all newcomer groups in a series of problem solving meetings in 1999. The newly created Mayor's Office of New Bostonians sponsored the meetings, and over 150 leaders from various newcomer communities attended. More than one in four Boston residents (about 150,250 persons) are immigrants. They speak 140 languages. At last count, ESOL providers had at least 2,100 persons on their waiting lists (exact figures are difficult to count and are not currently available).

ENB is addressing the shortage of ESOL programming in several ways:

- It provides direct funding to well established, high quality Boston ESOL programs to provide new ESOL slots and reduce their waiting lists. Last year this program funded 15 agencies and served 620 people.
- It is providing both expert ("technical") assistance and program funding to several small and emerging providers, many of them serving hard to reach newcomer populations (hard to reach because of location or cultural issues). The purpose is to both provide new programming and to build the staff and organizational capacity or these relatively new organizations to deliver high quality services for the long run. This program funds 10 agencies providing approximately 80 slots.
- It is advocating for more investment in ESOL programming by public and private organizations.

The program is administered for the partners by the Boston Adult Literacy Fund which has been supporting adult literacy and ESOL programs in the Boston area since 1988, in collaboration with the City's Office of Jobs and Community Services. A unique review process involves former ESOL teachers and students in the review of all applications and in setting policy. An Oversight board composed of funders, city representatives and community leaders has ultimate responsibility for funding and policy decisions.

Kerline Tofuri is the primary staff person for the project. In addition, Joanne Appleton Arnaud, Executive Director of the Boston Adult Literacy Fund, Todd Lee and Brunir Shackleton of Jobs and Community Services, the ENB Community Advisory Committee (CAC) comprised of ESOL teachers, administrators and

former students play an important role in development of RFP's, review of proposals and evaluation of programs.

The four year program has raised \$750,000 in *annual* cash support, \$250,000 from the City and \$500,000 from private funders. Major private support includes multiyear grants from the Boston Foundation, Fleet Charitable Trusts, the Hyams Foundations and an anonymous foundation. Citizens Bank and Verizon have provided additional assistance. In addition, the City is contributing in-kind support valued at approximately \$250,000 per year in the form of free space for ESOL programs in City buildings and facilities.

Programs previously funded by ENB should focus on maintaining the capacity to serve ESOL learners as well as issues of program quality. Programs that have not received ENB funding should focus on increasing ESOL slots with high quality services.

RFP for Emerging Programs:

An RFP to address the needs of programs with limited/no experience in ESOL services will also be made available. This gives programs with limited ESOL experience an opportunity to apply for funding that does not force them to compete with experienced programs.

III. Principles and Goals of the ENB Grants Program

The English for New Bostonians (ENB) program is requesting proposals from Boston non-profit organizations to offer English for Speakers of other Languages (ESOL) classes. Eligible applicants must be non-profit organizations with programs located in Boston with some experience delivering ESOL services. The non-profit's proposal must increase ESOL slots to a targeted population and must demonstrate that services will be of high quality.

The English for New Bostonians Oversight Committee, Community Advisory Committee, funding community, and staff are also committed to using our assets to build communities. We are providing grants and technical assistance to community-based/ non-profit organizations primarily to increase their ability to offer effective ESOL instruction. We also believe these groups will be able to use their enhanced knowledge, capacity, and experience to accomplish additional goals of their constituents.

Since we are committed to opening access to English acquisition in a way that builds the capacity of communities and hones individual leadership development, we welcome applications from a broad spectrum of community groups. We plan to fund ESOL projects in a wide range of program settings.

This RFP is designed for the following groups:

- Established, publicly funded organizations with a minimum of one year experience in offering ESOL
- Established, privately funded organizations with a minimum of one year experience offering ESOL
- Partnerships or collaborations of such ESOL programs

Specific Goals for this grant cycle

- In this RFP, we will fulfill the identified need for access to English instruction by funding proposals that will:
- Maintain the capacity provided by previous ENB funding;
- Increase the number of participants served.
- Develop the organizational capacity of programs to increase the quality of the new ESOL slots.

POSSIBLE PROPOSALS TYPES

Proposals submitted or ESOL services may include but **are not limited to** proposals that fund:

- Projects that maintain capacity provided by the previous funding
- Projects that increase class offerings to reduce waiting lists
- Classes for learners with strong English oral proficiency but less developed English literacy
- Projects that train and supervise advanced students to become tutors or mentored teachers for lower level classes provided that these activities are clearly related to increase in enrollment as well as quality
- Projects that train interns from the communities of the learners to become tutors or mentored teachers for lower level classes provided that these activities are clearly related to increase in enrollment as well as quality
- Collaborations or partnerships between ESOL programs.

In seeking to maximize both goals, the ENB will use learners' progress in achieving their own goals and in acquiring English language skills as the primary criteria for evaluating program effectiveness.

IV. Funding and Program Eligibility

Any non-profit organization (including community-based organizations) located in Boston that already offers ESOL instruction is eligible to apply. **Preference** will be given to programs where at least 75% percent of their learners are Boston residents.

- Programs must serve low-income adults.
- Programs must offer free or low-cost classes. If your program charges a fee for classes, please include the rationale.
- All applicants must have 501(c) 3 status or a fiscal conduit with that status. All applicants must provide documentation of their 501(c) 3 status.

- All applicants must demonstrate that their proposal will provide at least 15 new ESOL slots.
- Instructional intensity correlates strongly with student progress. While the ENB prefers that funded programs provide a minimum of three hours of classroom instruction a week, we realize that some students' lives prevent their attending class this often. If a program offers fewer than three hours of instruction a week, or less than a 12 week teaching cycle, it must explain why it does so.
- The minimum grant size is \$10,000 per year; the maximum grant size is \$50,000 per year.
- Collaborating programs must clearly state the mutual benefits that would stem from their collaboration. They must give examples of the added value their collaboration creates for adult learners. Partnerships and collaborations may apply for grants up to \$ 70,000 per year.
- Grant allocations are for two years, with second year funding contingent upon satisfactory program performance and availability of funds.

V. Documentation and Evaluation of Learner Progress

ENB's overall performance criteria for adult literacy programs are:

- documented learner progress toward achieving their goals;
 and
- documented learner progress in cognitive and affective areas of learning.

Learners' Goals

We encourage teachers to use the classroom as a place for students to define goals together as a learning community. Individual Learning Plans should contain individual as well as common class learning goals. Since our focus is on learners' "progress" toward their goals, there is no advantage in restricting learners to narrow, "reachable" goals that can be checked off as "done."

Learners' Skills

As we evaluate program performance, we will look for improvement in learners' English, literacy, and oral communication skills. These cognitive gains should accompany a growth in self-efficacy, or affective gains. Effective literacy programs enhance learners' confidence that they can master educational challenges and can follow through on their commitments.

VI. Site Visits, Reporting and Documentation Requirements, for Funded Programs

In its selection process and during site visits, the ENB will evaluate the entire program. We will observe at least one class during site visits, and we expect to make at least two visits during the two-year grant period. Information relating to progress toward the predetermined goals for organizational development will be requested during these visits. Confidentiality requests will be respected.

- The reporting requirement consists of three quarterly reports due the 15th day of the month following the end of each quarter, and a final report, due 30 days after the end of the grant year. Some additional quantitative data and a qualitative summary will be required on a quarterly basis. Forms for both reports will be mailed to grant recipients.
- The grant period is July 1, 2003 to June 30, 2005. Contracts will be done on a yearly basis. The earliest possible start-up date for all projects is July 1st. Programs may propose a later start-up date but not beyond September 2003.
- Programs receiving grants should collect information on individual and aggregate learner demographic characteristics and progress, as well as daily attendance and retention rates.
- In managing their finances, programs are expected to follow standard accounting practices.
- Programs are expected to keep records that document the way they meet or are moving toward the criteria outlined in (Appendix One) on Indicators of Program Quality.

VII. APPLICATION GUIDELINES

Proposal Review total Points: 100

Note: Programs that previously applied for ENB grants should answer all the questions, but have the option to use sections of their past proposals where they feel it is appropriate, i.e. mission statement.

1. Program Information

Maximum points: 10

- Fill out the attached Program Information Form.
- State the number of adult ESOL slots this project adds to your program.
- Discuss your program's experience in providing ESOL services.
- State your program's key accomplishments, including learner achievements, in the past year.

2. Statement of Need Maximum points: 20

Demonstrate that the services you propose address a specific ESOL need in your community by providing the following information.

- Describe your learners' needs, interests, and aspirations. Summarize their demographic characteristics, including neighborhoods of residence in Boston, first languages, countries of origin, ages, and educational and ethnic backgrounds.
- Document that the needs of this population of learners are not being met. For example, does your program have a long waiting list? Are there any other ESOL

providers in your area? State how your proposed class hours will conform to the schedules of the learners you plan to serve.

• How did you arrive at your approach to meeting this need? Who participated in your process of determining need? What was the input from adult learners and your staff? What was the role of other community members, including other neighborhood organizations and stakeholders involved in delivering educational or social services to the learners you plan to serve?

VIII. Response to Need

Maximum points: 50 for sections A, B, & C

In responding to all questions in parts A, B, and C, explain what your program **does now** and if as a result of ENB funding there are substantial changes, describe if applicable what your program **will do** if it receives the support you are requesting. If your program does not have certain components in place at present, state that. **Our focus is on your anticipated growth and your program's transitioning from where it is now to what it could become if funded and supported by the ENB project.**

A. Program Philosophy, processes, and methods: Maximum points: 15

Specifically discuss your program's philosophy/processes/methods with the following in mind:

- outreach and recruiting plan;
- intake and initial assessment of learners' educational level and needs;
- preferred teaching approach/es, methods and materials (include in an appendix the materials and methods used in one lesson for a current class);
- approach to learner participation;
- methods for encouraging learner retention, including class scheduling;
- processes for identifying learner, class and community-related goals and for assessing progress toward those goals;
- approach to program administration and governance,
- provision of counseling and referral, including helping learners take next steps once their educational goals are achieved;
- ways of assessing individual and class progress in language proficiency.

B. Goals, Activities and Timeline for this Requested Project Maximum points: 20

Tell us how your proposal will advance the ENB's goals of increasing the number and quality of slots available.

What are your goals for this project?

- Describe your proposed activities as they pertain to your goals? What is your timeline?
- If you will require program assistance/technical assistance from ENB, describe what you will need. Requests for assistance based on your group's self-assessment will be viewed favorably. (Actual technical assistance will be tied to the goal setting conversations with ENB staff if your program is funded.)

C. Project Evaluation Maximum points: 15

- How will you evaluate your attainment of the stated goals of this project?
- Describe the tools, processes, and people involved. If you receive a grant, we will refer to this section of your proposal in our site visits and reviews of your progress.
- Discuss your ability to collect student data on residency, enrollments, attendance, completions, number of terminations and the reasons for terminations.

IX. Staff Profile

Maximum points: 10 Staff Qualifications

- Who will be responsible for your proposed activities? Describe their responsibilities and qualifications.
- Attach key staff resumes and job descriptions for project staff. If a position is vacant, simply attach its job description.
- If your program is hiring a paid staff for the first time, please describe your plans for hiring and supervising paid staff if you are funded.

Staff Diversity

- Fill out the attached Program Diversity Form.
- Are your staff and Board/Council representative of the community you are serving? If they are not, discuss your goals and efforts to make your staff and Board/Council more representative.

Staff Development and Volunteer Training and Support

- Do you have staff and program development plans in place? How do you address staff development in your program? Give an example of how you addressed staff or program development needs in the last year. If you do not have a staff development plan, describe what your approach will be if you are funded.
- If your program uses volunteers to supplement the teaching adults receive, describe the hours and content of the initial volunteer training at your program.

Do you have a Volunteer Coordinator? Discuss any continuing support that is provided to your volunteers.

X. Proposed Budget and Narrative

Maximum points: 10

Agencies will be judged on the goals described above. Agencies must use the attached ENB Budget Form and submit a separate budget for each year of this grant period. For accuracy, please submit a budget only for your ENB proposed project with a budget narrative. Indirect costs rate should be no more than 8%. The total costs of the budget should be reasonable and well explained.

XI. FUNDING DECISION MAKING PROCESS AND TIMELINE

Selection Criteria: The following will be the major criteria by which programs will be evaluated and selected for funding:

a. Creation of New Slots The major purpose of the initiative is the creation of new, high quality adult ESOL slots to reduce current waiting lists. This will be the most important selection criterion.

(Address in Section VII in the Application Guidelines)

b. Overall Program Quality. The Indicators of Program Quality are detailed in Appendix One.

ENB is committed to developing high-quality ESOL education with its funding and technical assistance. *All* programs will be expected to meet or, if funded, be able to meet most or all of the basic benchmarks of an effective ESOL program outlined in Appendix Two by the end of the first two-year funding period. Programs that either have received public funding for adult literacy or that have been in existence for the past five years with a Board of Directors and paid staff will be expected to fulfill most or all of the more advanced criteria in Appendix One.

c. Organizational Capacity.

The applicant's capacity to deliver the ESOL services cited in the proposal, and if applicable, to make qualitative improvements will be a major consideration. The indicators of organizational capacity that will be considered are outlined in Appendix one. Both basic and more advanced standards for organizational capacity are included.

(Address in Section VII of the Application Guidelines)

d. Commitment to Improvement

We anticipate that some applicants will meet minimum standards, but will seek to improve their overall program quality. A commitment to work on such improvements will be an important consideration.

(Address in Section VII of the Application Guidelines)

e. Service to Underserved Areas or Populations

In making awards, ENB will consider the extent to which proposed projects will serve geographic areas or population groups that are demonstrably underserved by the current ESOL system.

f. Accountability and Evaluation

The organization's willingness and ability to track students and account for outcomes will be an important consideration. All funded programs will be expected to participate in a program evaluation.

(Address in Section VII of the Application Guidelines)

2. Review Process

All proposals will be reviewed and scored by the ENB Community Advisory Committee (CAC) and staff. The CAC members are trained by the ENB in proposal review methods. All CAC members and ENB staff have signed an Ethical Procurement Practices statement in accordance with MGL c.268 A & B. After the CAC makes its grant recommendations, the staff submits these recommendations to the full Oversight Committee of the ENB. These recommendations will be subject to review, revision, and final approval by the Oversight Committee.

3. Application Requirements

- Proposals <u>must be hand delivered by 5:00 p.m. on Friday, March 28, 2003</u> at the BALF offices, 3 School Street, Boston, MA 02108. No proposals will be accepted beyond this time.
- An original and four copies of the proposal are required. The original proposal must be clearly marked and must contain all required attachments. The Guidelines (in Section VII) list the attachments to include with the four other copies.
- The maximum proposal length is ten pages, excluding the Request Summary, the Program Information Form, the Budget Form for your request, and the Program Diversity Form. **ENB will not consider proposals over ten pages.**
- Unsolicited attachments are welcome but will not be made available to all readers.
- All programs may submit only one request per program. However, programs with multi-sites may submit more than one request.

4. Application Timeline

Copies of the RFP will be available by February 21st at the Boston Adult Literacy Fund office at 3 School Street, Boston, Mass., and available on the Mayor's Office of New Bostonians web site at: www.cityofboston.gov/newbostonians and the BALF web site at www.balf.net

- •February 28, 2003-Grant seekers' Forum. Copies of the RFP will also be available.
- •March 28, 2003-Proposals are due.
- July 1, 2003-Tentative earliest possible start-up date.

APPENDIX One

Benchmarks of Program Quality

We hope the ESOL community will join us in using these indicators in two ways:

- (1) While we believe that these are the processes and products that are essential parts of effective ESOL programs, we do not expect every applicant will embody all of these indicators completely or in exactly the same way. However, some are such basic benchmarks of program capacity to offer effective ESOL instruction that all programs we fund must incorporate them now or will incorporate them by the end of two years with the help of ENB funding and technical assistance. These basic funding criteria are listed below.
- (2) We also expect that *all* the groups we fund will move closer to incorporating additional indicators of quality during the next two years. The staff of the ENB will work with each funded program to create a set of shared expectations for what that program's targeted organizational goals will be for each year of the two year grant cycle.

It is movement toward these goals that we will evaluate, not the varied starting points. We expect all well-established programs with experience offering ESOL to be able to document that their programs already have some of these indicators in place. These criteria for future growth are listed in Appendix Two.

BASIC BENCHMARKS

CRITERIA <u>ALL</u> FUNDED PROGRAMS MUST EXEMPLIFY NOW OR BY THE END OF THE TWO-YEAR FUNDING PERIOD

Program Structure Indicators

- The program provides a minimum of 3 hours of instruction weekly and no less than a 12 week teaching cycle. [unless exceptions are explained.]
- Class times are scheduled to correspond to the needs of the targeted learner population.
- The program provides a class size of 5 to 20 learners per teacher depending on learner levels and abilities.
- Instruction is free or low cost

Curriculum Development Process Indicators

• The curriculum development process is participatory, negotiated and responsive to learners' needs, goals, and cultural and educational experiences and expectations. In some classes, this may involve balancing

- a commitment to participatory education with respect for learners' expectations of more teacher-centered approach. We expect to provide technical assistance to any program needing help in moving toward a truly negotiated, responsive, participatory learning setting.
- Learners are helped to set Individual Learning Plans that encapsulate their own personal educational goals as well as goals they share with other learners in the class. Some of these goals may be community-related.
- English skills are taught using themes and content that are related to the interests, needs, and experience of the learners, including their educational, cultural and ethnic backgrounds.
- A variety of methods and materials are used, but they are all appropriate for the specific learners in the class.
- Learners are encouraged to take an active role in shaping the classroom curriculum and choosing specific topics.

Learner Indicators

- Learners are helped to make the transition to a job, or to higher education once they have completed their learning at the program.
- Learners are given the opportunity and training needed to participate in as many of the program's operations as possible, including, planning, outreach, evaluation, program governance, peer tutoring and mentoring, public relations, and advocacy.
- Learners have access to counseling about life issues that inhibit or prevent their participation in class.

Teaching Indicators

- Teachers are qualified and trained to teach adults from the target community.
- Teachers use participatory, learner-centered methods and materials.
- Teachers develop a curriculum plan that is tailored to each group of learners.
- Staff positions funded by the ENB Initiative are paid positions.
- The program provides opportunities for program-wide staff development, whether in-house or off site that is built into paid time.
- The program pays for at least 1 hour of prep time for each 3 hours of instruction for staff funded by the ENB Initiative.

Volunteer Indicators

- Volunteers are screened and matched to ensure they will be responsive to the needs and the educational, linguistic, and ethnic backgrounds of the adult learners.
- Efforts are made to find volunteers who reflect the ethnic and linguistic communities of the program's constituents.
- The program offers structured orientation and training and on-going support to all volunteers.

Support Services Indicators

- Learners, whose educational goals do not match the program's curriculum or schedule, are referred to other programs.
- Educational counseling is provided, including attention to attendance problems, learner progress, and intervention to solve learning barriers.

Organizational Capacity Indicators

- The program has a governing board.
- The program has a mission statement that specifies the program's goals and objectives and that reflects the needs of the community.
- The program has an annual budget that is approved by the board of directors.
- The program has a key person paid to carry out coordinating activities.
- The program reviews staff performance annually and encourages peer and mentor support.
- A program evaluation is conducted annually.
- Adequate classroom facilities and basic equipment are provided.

MORE ADVANCED BENCHMARKS

THESE ARE CRITERIA USED TO EVALUATE MORE EXPERIENCED, ESTABLISHED PROGRAMS; THESE PROGRAMS ARE EXPECTED TO EXEMPLIFY MOST OR ALL CRITERIA. THESE BENCHMARKS CAN ALSO FUNCTION AS FUTURE INDICATORS OF QUALITY FOR EMERGING PROGRAMS.

Program Structure Indicators

- The program provides a minimum of 8 weeks of instruction per cycle. [unless exceptions are explained.]
- The program provides inexpensive or free instruction.
- The program provides inexpensive or free instructional materials.

Curriculum Development Process Indicators

- Methods and materials are chosen that are appropriate for different learning styles.
- Different types of technology are integrated into the curriculum.
- Learner-generated materials are included in the curriculum.

Learner Indicators

- The learners are recruited from a well-defined population that is not being served, including people on program waiting lists.
- Learners' progress toward both their own goals and toward acquiring English skills is assessed regularly.
- Learners are helped to make the transition to another adult education or job training program.
- Support services are available that are tailored to the specific needs of the learners.
- Opportunities are given for learners to form support groups to work on issues that are important to them.

Teaching Indicators

- The program provides a living wage and benefits for all staff.
- An increasing number of staff positions are fulltime.
- Educational supervision and peer/mentor support are provided.

Volunteer Indicators

- At least 15 hours of initial training are required.
- Volunteer are trained to fill out periodic reports on their learners' progress.
- On-going support and training opportunities are made available to volunteers.

Support Services Indicators

- Life skills and general counseling is available, including referrals to other resources.
- The program addresses supportive services and referrals tailored to respond to the needs of its learners; these include, but are not limited to, childcare and transportation.

Organizational Capacity Indicators

- The program recruits staff and board members who reflect the racial, ethnic, and linguistic groups of their learners.
- The program has tax-exempt status.
- The program has written by-laws and policies.
- The program has an annual financial review or audit that is conducted by an external party.
- The program strives to diversify its funding sources.
- The program has a written personnel manual with job descriptions for all paid and volunteer staff.
- The program has the technological capacity necessary to serve its administrative and fundraising needs and the educational needs of its learners and staff.
- The program engages in planning for its own technological growth.
- The program seeks opportunities to connect with other local groups to map community assets and needs, and build linkages.

ENB PROGRAM IN	FORMATION							
Program:	Contact Person:							
Address:			Telephone: Fax:					
Email:			Dates of Cycles:					
ALL ADULT LITERACY an	d/or Language CLASS	ES OFFERED	BY PROGRAM					
ESOL	Levels	Current # of slots	ENB Proposed # of slots	Fee for Service	Days & Times of classes			
ABE								
GED								
EDP								
Other Classes								
*Reminder: If you offer few three hours of instruction a w than 12 weeks or if you provid than three levels of instruction provide an explanation.	eek, less de fewer n, please							
SUPPORT SERVICE			1		-			
Counseling:	Vocational	Family	Substance abuse		Personal			
Advocacy and referrals:								
Workshops:								
Child care:								
Transportation:								
Support Groups:								
Other:								

ENB BUDGET NARRATIVE

Please provide a budget narrative for all planned expenditures in any category in each sections of the budget The following questions can be used as a guideline for preparing the narrative.

- 1. Staff Salaries- For every position listed under the staff salaries section, please attach a job description, a resume, a brief description of their role in this project.
- 2. Fringe Benefits- Please provide an explanation of how the fringe rate was derived, i.e. what percentage is paid for Health Insurance, FICA, etc.
- Operational/personel Costs- Please explain how the planned costs in each of these categories were determined:

PROGRAM OPERATIONS/EXPENSES

Program Supplies: What will be purchased, total estimated cost, unit price and quantity?

How does it relate to the program?

Printing: What will be printed? How many and for what cost? Postage: What and how many will be mailed at what cost? Dues/Pubs/Subs: What is being purchased at what cost? Advertisements: How many at what cost, for what purpose?

Telephone: How has the telephone cost been determined, i.e., # of lines,

percentage of time, etc.?

TRAVEL

Local Travel: How many trips, at what cost/trip, and the destinations? Number of MBTA passes?

Other Travel: Reason for trips, destination, how many trips, and at what cost per trip?

EQUIPMENT

Equipment Purchase: What is being purchased at what estimated cost? How has this cost been estimated?

OCCUPANCY COSTS

Rent: How was the rent cost determined, i.e., square footage, proportionate

to the amount of space occupied by program, etc.? to the amount of space used by the program, etc.?

Maintenance: How was the maintenance cost determined, i.e., square footage,

proportionate to the amount of space used by the program, etc.?

Other: What? How has the cost been determined?

OTHER COSTS

Other: What, at what cost

English for New E	Bostonians F	Program	Budget For	m	
Contact Person:	Title:				
Program Address:					
Telephone:		Fax:		Email:	
Period of Request:	From:			To:	
Staff	Position Title	Hourly rate	% Charged to ENB	% to other source	Total Salary
Total Staff Salaries					\$
Program Fringe Benefits					
Total salaries:	Xfringe Rat	e: %	= \$		
Program Operationa	al Costs				
Expense Classification	Amount	Expense	e Classification		Amount
Program Expenses	1		Τ	Occupancy Cos	ts
Program supplies				Rent Utilities	
Postage Printing				Maintenance	
Publications				Other:	
		Furnishir			
Advertisements		Furnisnir	ng & Equipmen	τ	T
Telephone		Equip. purch	ase		
Other:		Equip. Rental			
		Equip. Suppli	es & Repair		
Travel Expenses		- 1		Other Costs	,
Local Travel				Insurance	
Other Travel				Audit Fees	
				Needs Based Payments	s T
		-		Miscellaneous utilities	
				Indirect Costs Rate:	<u> </u>
Subtotal	\$				\$
Total Operational Costs					\$
Grand Total (staff salari	es+Fringe Benefits	+Operationa	l Costs)		\$
English for New Bostonians	s Fiscal Year 2002	RFP			

		Engli	ish	for New Bos	tonia	ns					
				ogram Diver							
Organization:											
Submitted By:											
Date:											
	African-American Female Male		/lale	Latino Female Mal	e Fema	White	Male	*Other* Female M	//ale	Tota Female	ıl Male
Board											
Program Staff											
Administrators											
Support Staff											
Volunteers											
Adult Learners											
TOTAL											
Other Please speci	fy population groups	3:									
English for New Boston	nians Fiscal Year 03-05										